

Improving patient care through instant access to medical records with CyncHealth

Case Study: Medical Pain Center, PC

Highlights

- The Medical Pain Center, PC, in Omaha, Nebraska, specializes in interventional pain management of such conditions as low back pain, sciatica, spinal stenosis, and many others.
- Reliant on timely, accurate medical records to ensure safe and effective patient care, the practice had long endured such labor-intensive tasks as emailing and faxing records requests, and logging into multiple, siloed EMRs that cannot or do not communicate across healthcare systems.
- To streamline its processes, the practice joined CyncHealth, a health data utility that gives participating providers instant access to the medical records of millions of patients across the Midwest.
- As a result, Medical Pain Center and its patients today enjoy greater treatment speed, efficiency, and safety, along with significant cost savings through the elimination of duplicative and unnecessary treatment.

[CyncHealth] has been a godsend for me because I have a lot of elderly patients who can't always recall who they saw, where they had their scans, or which healthcare system they previously went to for treatment.



- RICHARD G BELATTI , JR., MD
Owner/operator of The Medical Pain Center, PC

Community-powered change for the common good

CyncHealth, a 501(c)(3) organization, is a public health data utility that gives healthcare organizations the power to connect the dots across all points of patient care. It's more than sharing data between providers—CyncHealth empowers patients and their care teams to work together for better health outcomes, lower costs, and thriving communities.

Let's achieve our shared goal of healthier communities - together.

Join as a partner today at cynchealth.org.



Improving patient care through instant access to medical records with CyncHealth



The Medical Pain Center, PC, in Omaha, Nebraska, specializes in interventional pain management of such conditions as low back pain, sciatica, spinal stenosis pain, neck pain, pain from herniated or protruding disks, pain from spinal compression fractures, shingles, rib pain (including post-surgical), abdominal wall pain, and nerve entrapment pain.

Case Study: Medical Pain Center, PC

As a specialist in interventional pain management - administering spinal injections of steroids like cortisone to ease nerve pain from sciatica, spinal stenosis, and other conditions - Richard G. Belatti, Jr., MD, relies on the availability of timely, accurate medical records to ensure safe and effective patient treatment.

But Dr. Belatti, the founder and director of the Medical Pain Center, PC, in Omaha, Nebraska, knows well the time-consuming challenges of tracking such records. They include having to email or even fax requests that may not be fulfilled for days or weeks, and laboriously logging into siloed electronic medical record systems (EMRs) that don't communicate across healthcare systems and practices.

To relieve these pain points, Dr. Belatti has connected his practice to CyncHealth, a health data utility serving the Midwest, that gives participating providers instant access to the medical records of millions of patients across the region.

The results for Dr. Belatti and physicians like him include improved treatment speed, efficiency, and safety, as well as cost savings for patients and providers.

This capability provides Dr. Belatti with a multitude of benefits. For one, CyncHealth gives him immediate access to the health records of all his patients, regardless of where they have been treated in the past--without having to reach out to individual facilities with EMRs that do not communicate across healthcare systems and practices.

"I can simply log into CyncHealth and pull up and read all the patient's data," he says. He adds that although he doesn't leverage an EMR in his own solo practice, his patient notes and charts are immediately scanned and uploaded to a system he designed himself after each patient visit. This, coupled with access to cross-continuum patient records via CyncHealth, allow him to reduce time to treatment and overall efficiency in his practice.



[CyncHealth] has been a godsend for me because I have a lot of elderly patients who can't always recall who they saw, where they had their scan, or which [healthcare] system they previously went to for treatment," Dr. Belatti says. "I can go back in and see who they saw, what they found out, and what their imaging showed. I use it on almost every patient I see.

- RICHARD G BELATTI

Ensuring Patient Safety

The benefits of CyncHealth go beyond reducing time spent chasing down patient records. They also include improvements in patient safety. Dr. Belatti cites the example of a patient who came to him seeking spine injections for sciatica. But the data provided by CyncHealth, in conjunction with its connection to Nebraska’s prescription drug monitoring program, revealed the patient was taking a blood thinner for a heart condition.

“You can't do [a spine injection] in a patient on a blood thinner because they can bleed inside the spine,” he says. “In the past, I'd have to fax a request for release of records, and chase that down for a week or two to find out that information.”



Preventing Unnecessary Procedures, Saving Money

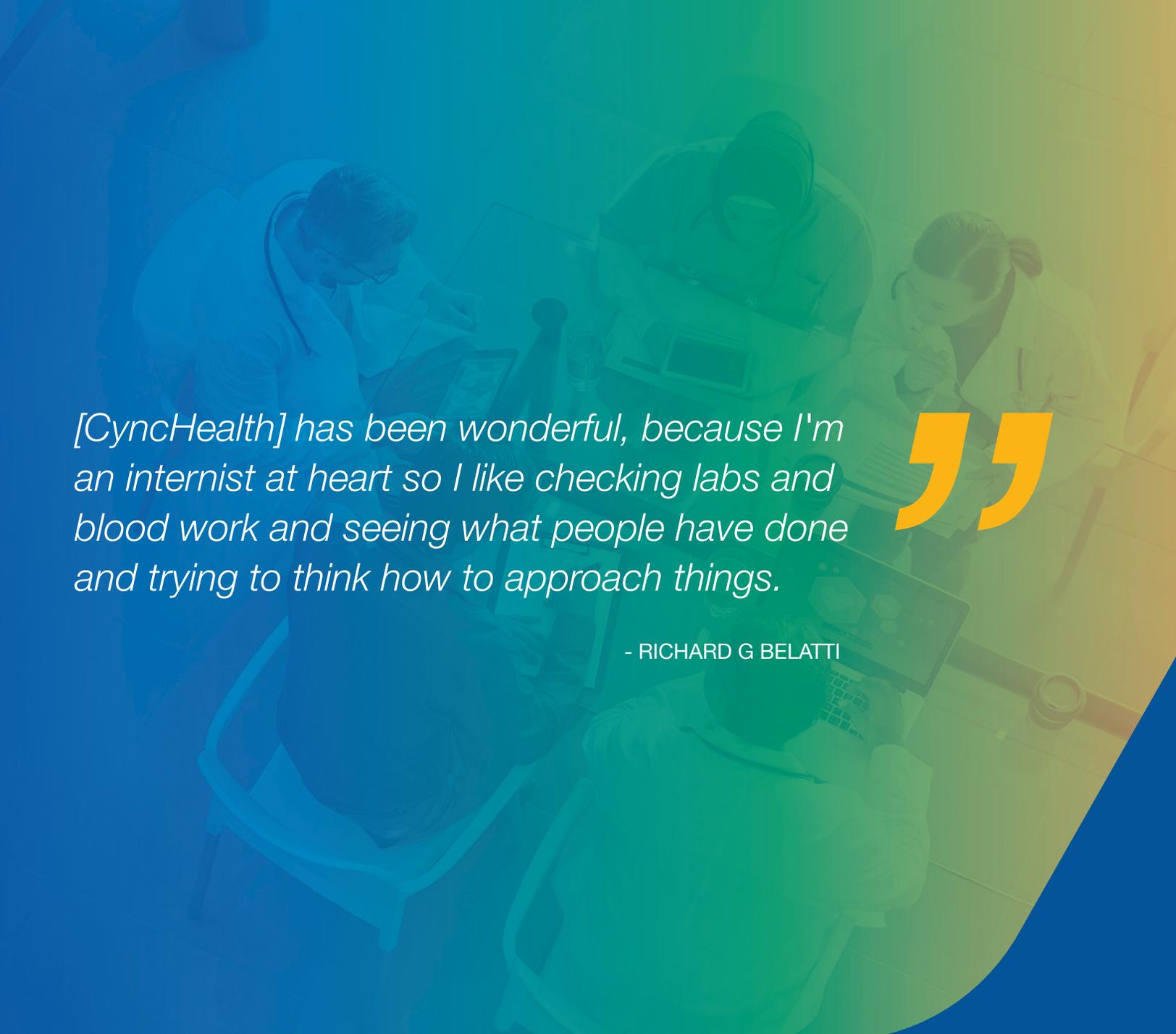
Patients sometimes come to Dr. Belatti who he believes may have been “doctor shopping---” visiting multiple pain specialists who have already employed the same treatments he would. CyncHealth reveals this information, enabling Dr. Belatti to save the healthcare system, and the patient, the costs of repeating treatments that do not or have not worked.

CyncHealth even helps to the practice’s own bottom line. As a participant in several shared risk plans, including CHI Health System, Methodist Health Systems, and others, the Medical Pain Center is eligible to receive bonus payments by avoiding duplicative tests and other unnecessary treatments.

Better Outcomes in Speed, Efficiency, Safety, and Costs of Care

The cumulative impact of CyncHealth on Dr. Belatti’s practice has been to increase the speed and efficiency of care, ensure the safety of patients, and to save the healthcare system, his patients, and his practice the costs of duplicative and unnecessary treatment.

“I try not to waste people’s time and money,” he says. “[CyncHealth] has been wonderful. I'm an internist at heart so I like checking labs and blood work, seeing what people have done already, and trying to think of different approaches to their pain.”



[CyncHealth] has been wonderful, because I'm an internist at heart so I like checking labs and blood work and seeing what people have done and trying to think how to approach things.

”

- RICHARD G BELATTI

Community-powered change for the common good

CyncHealth, a 501(c)(3) organization, is a public health data utility that gives healthcare organizations the power to connect the dots across all points of patient care. It's more than sharing data between providers—CyncHealth empowers patients and their care teams to work together for better health outcomes, lower costs, and thriving communities.

Let's achieve our shared goal of healthier communities - together.

Join as a partner today at cynchealth.org.

CyncHealth 